

Service Focus

Capture actual room attendance

By leveraging the RX Aura room screen panels and QUBI hardware devices, meeting attendees can be prompted to register their attendance in a meeting by swiping their security badge. This provides an accurate record of who attended a meeting rather than who was invited. This information can be used for Covid contact tracing as well as space utilization and efficiency reporting

Book/check in on mobile device with or without a mobile app installed

RX leverages a rich mobile app, fully supporting EMS, for booking, check-in, check-out and extending a reservation. However, where the user does not have the mobile app installed, they can still use the RX CLIQ web app, giving them similar functionality without installing a local mobile app. This is advantageous when the user does not wish to install an employer app on their personal mobile device

Easily implemented, advanced QR code authentication

QR codes are very inexpensive to create and are usually implemented at a desk location or outside a room to allow the user to determine availability/book of that single resource, by scanning the QR code from their mobile device.

RX expands this capability by generating QR codes that query across multiple resources, for instance:

- “Show me all the available DESKS in the MARKETING zone on FLOOR 5 for the next 4 HOURS”,
- “Show all free ROOMS with VIDEO CONFERENCING” or
- “Show all RESOURCES in this ZONE in CLEANING STATUS for the cleaning team.

Each QR code can be displayed in that locality, so a user can walk up to and scan it using their mobile device

Easily implemented RFID/PIN authentication

Implementing RFID badge reading into the ecosystem can be a complex, time-consuming project involving regular extraction from back-end security systems. Although RX fully supports this method of authentication, it also offers a self-registration capability for previously unregistered users

Advanced floor-plan and Find

The RX maps capability can be deployed on room-screens, mobile devices and kiosks giving users a consistent view of resource availability. Booking, check-in, check-out and extend functions are fully supported. Users are also able to search for a resource based upon criteria, capacity, attendee names or location etc. Users can also search for the location of other employees so they can book a space near to them

Problem reporting/Info Screen across all RX platforms

It can become a critical issue when a projector or tele-conference phone is not working. The RX problem reporting module send a message to a chosen ticketing system directly from the point of use. The info screen can also display a phone number more urgent problems. And while the fix is outstanding, all other bookers will see the problem (attributed to this resource) highlighted until resolved

Broadcast safety/emergency messages across all RX platforms

Employees often need to be reminded of their responsibilities while working in the office location. The RX Broadcast capability can push a reminder to all the RX platforms, room screens, mobile devices or kiosks, to remind users about wearing masks walking around the office or to advise of fire alarms or catering services ending early. Similarly, user acceptance of booking restrictions can be sought on booking or check-in

Social distancing through ring fencing

RX provides the ability to define location relationships between closely spaced desks. In the event a user books a specific desk, RX will automatically put the ring-fenced desks out of service for the duration of the booking. EG, if desks A, B, C and D are ring-fenced, in the event a user books desk B, desks A,C and D are un-bookable during that time



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